Quick guide to your dishwasher

This manual explains pleasantly all your new electric household appliance has to offer. In addition, you will discover a world of useful hints and handy tips to help you get a better wash from your dishwasher and to make it last longer.

1. Installation and moving (p. 19)

Installation, after delivery or your moving house, is the most important procedure for the correct operation of your dishwasher. Always check:
1. That the electricity system is in accordance with norms;
2. That the water inlet and outlet hoses are connected correctly;
3. That the dishwasher is level on the ground. It is worth it: for the longer life span and the correct operation of your dishwasher.

2. Control panel at your orders (p.13)

Learn to get to know the parts which make up your dishwasher; you will use it better for it. This is where you will find the description of the controls and the internal parts.

3. How to load your dishes (p.14)

This page includes useful tips to help you load your dishwasher correctly and make the most of all the available space.

4. How to start your dishwasher (p. 15)

After loading the dishes, you need to select the right wash cycle and measure out the correct dose of detergent and rinse-aid. Reading these pages will help you through all the wash phases.

5. Salt: an important ally (p. 18)

Using the right salt and in the right quantity will help you maintain your dishwasher in top condition, to wash better and to avoid possible damage caused by limescale.

6. Advice and suggestions to help you make savings as well (p. 18)

This is where you will find small tips on how to wash your dishes better and to help make savings by selecting a wash cycle which best suits the type of load.

7. Troubleshooting (p.20)

Before calling the technician, have a look here: a lot of problems can have an immediate solution. If you can’t manage to solve it yourself, then call the Ariston helpline and any problem will be solved as quickly as possible.

8. Safety for you and your family (p.20)

Read this chapter carefully, as it will provide you with useful information on installation, use and maintenance safety. To avoid nasty surprises.

9. Special care and maintenance (p.21)

Once in a while, once a month, spend a little time on the filter assembly and the sprayer arms. This is where you can learn how.

10. Keeping your dishwasher in shape (p.21)

Respect the few rules you will find here, and the result will be an enduring top shape dishwasher.

11. Technical characteristics (p. 13)

All your appliance’s technical data, in accordance with norms and regulations as always.

12. Ariston is still with you after purchase (p.22)

Ariston supports its products by means of after-sales services and assistance, offering you special guarantees, professional assistance as well as quality spare parts and accessories. To find out more, call the Ariston Freefone Number.
Let's open up your dishwasher together

How is it made?

Learn to get to know the parts which make up your dishwasher, you will use it better for it.

E. Upper rack
F. Top sprayer arm
G. Rack height adjuster
H. Lower rack
I. Bottom sprayer arm
J. Salt container cap
K. Washing filter
L. Detergent and rinse aid dispenser

Control panel at your orders

A. ON-OFF Button
Press this button to switch the appliance on.

B. ON-OFF Indicator light
This light informs you that the dishwasher is on.

P. Cycle select button
Each time this button is pressed, one of the cycle indicator lights M will come on in sequence.

M. Cycle indicator light
This light informs you which cycle you have selected or the one in progress.

Technical Characteristics

<table>
<thead>
<tr>
<th>Technical characteristics</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Width</td>
<td>cm. 59,5</td>
</tr>
<tr>
<td>Depth</td>
<td>cm. 57</td>
</tr>
<tr>
<td>Height</td>
<td>cm. 82</td>
</tr>
<tr>
<td>Capacity</td>
<td>12 standard place settings</td>
</tr>
<tr>
<td>Mains water pressure</td>
<td>30 KPa÷ 1MPa (0,3÷10 bar)</td>
</tr>
<tr>
<td>Power voltage</td>
<td>See data plate</td>
</tr>
<tr>
<td>Total absorber power</td>
<td>See data plate</td>
</tr>
<tr>
<td>Fuse</td>
<td>See data plate</td>
</tr>
</tbody>
</table>

This dishwasher conforms to the following European Community Directives:
- 73/23/EC (Low Voltage Directive) and subsequent amendments;
- 89/336/EC (Electromagnetic Compatibility) and subsequent amendments.
- 97/17/EC (Labelling)
How to load your dishes

Before washing, a few small steps can help you get a better wash and keep your dishwasher for longer. Remove the largest scraps of food left over on your plates, soak saucepans and frying pans with tough incrustations. After loading your dishes, make sure the blades on the sprayer arm turn well.

First of all.
Before placing the dishes in the racks, remove the largest scraps of food left over on your plates, you will thus avoid blocking the filter, which would reduce the efficacy of the wash. If the saucepans and frying pans are very dirty, allow them to soak before being washed. To make it easier to load your dishes, pull the racks out.

What goes into the lower rack?
We recommend you place the most difficult dishes to wash into the lower rack: saucepans, lids, soup dishes and plates (a load example is shown in the photo).

• Serving dishes and large lids: place them on the sides of the rack.
• Saucepans, salad bowls: must always be placed upside down.
• Very deep dishes: place them obliquely, thus allowing water to run down them and cleaning them better.

The cutlery basket is equipped with two removable grids: insert the cutlery one by one into the slots, with the handles at the bottom. Knives and utensils with sharp blades or tips should be positioned with the sharp parts at the bottom. Position them so that they don’t touch.

The appliance can also be equipped with one or two tip-up compartments onto which you can place mugs and cups, as well as long sharp knives and serving cutlery.

What goes into the upper rack?
Place delicate and lightweight dishes in the upper rack: glasses, tea cups and coffee cups, saucers—but plates too—shallow salad bowls, slightly dirty frying pans and shallow pans (the photo illustrates a few examples).

Position lightweight dishes in such a way as to avoid their being moved by the spray of water. After loading the dishes, remember to check that the blades on the sprayer arms can turn freely without knocking against any dishes.

How to adjust the top rack.
The upper rack can be set in high or low position to enable you to organise your dishes effortlessly.

Open the rail stop flaps and pull the rack out completely. Now place it in high or low position, then slide it along the guide rails until the front wheels also go in. Now close the rail stop flaps. Follow the sequence of actions illustrated in figure “F”.

Load examples

lower rack

upper rack

Fig. F
You have loaded your dishes and you now have to set the wash cycle. It takes just one minute to learn how.

First of all.
After performing all the operations described in the previous paragraphs, turn the water tap on completely, open the appliance door and press ON-OFF button "A". Indicator light "B" comes on. Your appliance is now on and awaiting instructions.

Selecting the wash cycle.
Select the wash cycle by pressing button "P". Each time this button is pressed, one of the indicator lights "M" will come on in sequence, select the wash cycle you deem most suitable for the type of dishes to wash (take a look at page 17, where you will find the wash cycle table). Close the appliance door and after a few seconds, you will hear a short beep: the wash cycle has begun.

Modifying a wash cycle in progress.
But if you have chosen the wrong cycle, not to worry! You can modify the wash cycle in progress, if it has only just started. Open the appliance door carefully to avoid any hot water splashes, then keep button "P" pressed for approximately 5 seconds, until you hear a short beep. Indicator light "M" will come off and at this point, all the settings will have been cancelled. You are now free to re-set the correct wash cycle.

Make sure the wash cycle has ended before removing the dishes!

There's been a power failure? Have you opened the dishwasher door?
The wash cycle stops and then restarts when the electricity comes back on or when you shut the door.
Everything is under control!

Finished?
The end of the wash cycle is indicated by a double beep and the flashing of the wash cycle indicator light "M". Open the dishwasher door, press the ON-OFF button as well, thus cutting off the electricity supply to the appliance.

Turn off the water tap.
Wait a few minutes before unloading the dishes: they are very hot! If you wait a little while, they dry better thanks to the steam.

Empty the lower rack first.
Dishwasher

Detergent and rinse aid

Only use specific dishwasher detergents. Pour the detergent into the dispenser on the inside of the door. Before the wash cycle starts!

The detergent

Loading the detergent
To open lid A, press button B. The detergent should be poured into the two containers C and D up to the rim. Now you can close the lid: press it down until you hear it click. If you prefer to use the detergent in tablet form, then place one inside the container “D” and close the lid.

It won’t close!
Check whether there is any detergent residue on the edges of the dispenser. It is due to this residue that the lid won’t close. Get rid of it and you’ll see that it closes.

The rinse aid.

This product makes dishes sparkle more as it improves their drying. The rinse aid container is situated on the inside of the appliance door; you should refill it when you see the container is empty by means of indicator light “D”.
(If your dishwasher is fitted with a “low rinse aid” indicator light, fill the container up when the indicator light flashes or lights up).

Loading the rinse aid.
To open the dispenser, turn cap C anticlockwise. Take care when you pour in the rinse aid to avoid it overflowing. You can adapt the amount of rinse aid used by the dishwasher: regulate the adjuster F which you will find under lid C.

You can choose from six different positions. It is normally set to 4.

Useful tips

• Use the right amount of detergent: if you use too much, you will not get cleaner dishes, but just more environmental pollution.
• Keep your dishwasher detergent and rinse aid in a cool, dry place and away from children.

Proper dosage of the rinse aid improves drying. If drops of water remain on the dishes or spotting occurs, turn the dosage adjuster to a higher setting. If, on the other hand, the dishes have white streaks, then turn the dosage adjuster down to a lower setting.

Warning

Three-in-one dishwasher tablets are now available on the market, and combine the detergent, salt and rinse aid all in one. If the water in your area is hard or very hard, we still recommend you pour extra salt into the relevant dispenser to prevent the formation of white streaks on your dishes or on the appliance interior.
Add rinse aid to the corresponding container only if you are dissatisfied with the results on your dishes.
In any case, please read the manufacturer’s instructions provided on the packet.
If you use only these products, it is normal for the salt and rinse aid indicator lights to flash permanently after a certain number of cycles.
Select the right wash cycle

A wash cycle for every degree of soil

Salt, rinse aid, the right amount of detergent and the correct wash cycle: this is the formula to get the best results and to keep your dishwasher in shape.

<table>
<thead>
<tr>
<th>Cycle</th>
<th>Cycle selection instructions</th>
<th>Cycle description</th>
<th>Detergent for pre-wash + wash</th>
<th>Rinse Aid</th>
<th>Wash cycle duration (tolerance ±10% without extra drying)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intensive Wash</td>
<td>Very dirty dishes and pans (not to be used for delicate items)</td>
<td>Pre-wash with hot water at 40°C Extended wash at 65°C 2 Rinses with cold water Rinse with hot water at 65°C Drying</td>
<td>5 + 25 g</td>
<td>*</td>
<td>120'</td>
</tr>
<tr>
<td>Daily Wash</td>
<td>Cycle for normally dirty pans and dishes. Standard daily cycle.</td>
<td>Extended wash at 50°C Cold rinse Rinse with hot water at 70°C Drying</td>
<td>30 g</td>
<td>*</td>
<td>72'</td>
</tr>
<tr>
<td>Soaking</td>
<td>Preliminary wash cycle for dishes while awaiting completion of the load with the dishes from the next meal.</td>
<td>Short cold wash to prevent food from drying onto the dishes</td>
<td></td>
<td></td>
<td>12'</td>
</tr>
<tr>
<td>eco</td>
<td>Environmentally-friendly cycle, with low energy consumption levels, suitable for normally dirty pans and dishes.</td>
<td>2 Cold pre-washes Extended wash at 50°C Hot rinse at 65°C Drying</td>
<td>5 + 25 g</td>
<td>*</td>
<td>130'</td>
</tr>
</tbody>
</table>
Never without salt

Dishwasher

Water in your home

Water hardness varies according to where you live. If the water in your home is hard, without water softening, incrustations would form on your dishes. Your dishwasher is fitted with a water softener which uses special salt to get rid of limescale in the water.

Loading the salt.
Always use salt which is intended for dishwasher use. The salt container is situated underneath the lower rack, fill it up as follows:
1. Pull out the lower rack completely, unscrew and remove the container cap.
2. Is it the first time you load the salt? First fill the container up with water (you won’t have to do this again next time).
3. Put the dishwasher funnel on the hole and pour in approximately two kilos of salt. It is normal that some water comes out of the container.
4. Screw the cap back in place carefully.

Low Salt Indicator
This green device is located at the centre of the cap for the decalcification cartridge and it indicates whether the container is full. When the indicator is not visible it means that the supply of salt must be replenished.

Salt adjustment
Your dishwasher can adjust its salt consumption according to the hardness of the water in your home. This way, you can optimise and customise your dishwasher’s salt consumption (not too much, not too little).

To adjust salt consumption, do as follows:
1. Unscrew the salt container cap.
2. There is an arrow on the neck of the container (see figure): if necessary, turn the arrow anti-clockwise from the “-“ setting to the “+“ setting.
Select the arrow position depending on the water hardness, referring to the table provided.

Water Hardness

<table>
<thead>
<tr>
<th>Clarke degrees</th>
<th>°fH</th>
<th>mmol/l</th>
<th>Selector position</th>
<th>Salt consumption (grams/cycle)</th>
<th>Autonomy (cycles/2-kg)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 - 14</td>
<td>0 - 17</td>
<td>0 - 1,7</td>
<td>/</td>
<td>0</td>
<td>/</td>
</tr>
<tr>
<td>14 - 36</td>
<td>18 - 44</td>
<td>1,8 - 4,4</td>
<td>“-“</td>
<td>20</td>
<td>60</td>
</tr>
<tr>
<td>36 - 71</td>
<td>45 - 89</td>
<td>4,5 - 8,9</td>
<td>MED</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td>&gt;71</td>
<td>&gt; 89</td>
<td>&gt; 8,9</td>
<td>“+“</td>
<td>60</td>
<td>25</td>
</tr>
</tbody>
</table>

You don’t know how hard the water in your home is? Ask the company that supplies water in your area.

Suggestions and advice for you.

How to look after and protect the dishes you hold dear

Almost all silverware can be cleaned in a dishwasher. There are two exceptions: old silverware and silverware decorated with an oxidising agent. Hot water can loosen the handles on old silverware and wear off the decorations on the other.

Never let silverware come into contact with other metals: you will thus avoid stains and blackening.

Silver plates and serving dishes should be washed immediately after use, especially if they have contained salt, eggs, olives, mustard, vinegar, fruit juices and cooked vegetables.

Apart from making you save time and energy, your dishwasher disinfects your dishes, washing them at a high temperature.

For particularly delicate dishes, we recommend you use the specific wash cycle offered by your dishwasher.

Savings are easy

Using your electric household appliances wisely helps you make savings and is good for the environment.

Maximum load.
To optimise consumption levels, try to use the dishwasher with a full load only. If it takes quite some time to fill up your dishwasher, use the soak cycle to avoid the formation of bad odours and caked-on food.

The right wash cycle.
Select the most suitable wash cycle for the type of load you have placed in the dishwasher. The choice of wash cycle depends on the type of dishes to wash and on how dirty they are. To select the right wash cycle, please consult the wash cycle table on page 17.
Installation and moving

Your dishwasher has arrived

After having bought or moved your dishwasher to another home, a correct installation ensures that your dishwasher will operate smoothly and efficiently.

Choose where you want to install your dishwasher, and then adjust the height using the screws located on the front bottom part of the machine. Use a screwdriver to turn the screws in the clockwise or anti-clockwise direction to increase or decrease the height respectively.

Adjusting the back Feet

Insert the appliance into the cutout and then adjust the height using the screws located on the front bottom part of the machine. Use a screwdriver to turn the screws in the clockwise or anti-clockwise direction to increase or decrease the height respectively.

Cold water connection.

This electric household appliance should be connected to the water mains using the cold water supply hose provided with the appliance only. Do not use a different hose. In the event of replacements, use original spare parts only.

Connect the cold water supply hose to a 3/4 gas threaded connection, placing the small filter provided between the hose and connection, taking care to screw it tightly onto the tap (see fig. 2).

If the water pipes are new or have not been used for an extended period of time, let the water run to make sure that the water is clear and free of impurities. If this precaution is not taken, there is a risk that the water inlet can get blocked and damage the appliance.

Condensation-proof tape.

On some models, a transparent condensation-proof adhesive tape has been provided. It should be stuck onto the lower side of your wooden worktop to protect it from the formation of condensation. When not provided, this tape can be requested as a spare part from authorised retailers.

Fig.2

Hot water connection.

Your dishwasher can be supplied with hot water from the mains supply (if you have a central heating system with radiators) at a temperature of no more than 60°C. In this case, the wash cycle time will be about 15 minutes shorter and the wash will be slightly less effective.

Electrical connection.

First of all, check that the mains voltage and frequency values correspond to those stated on the rating plate located on the stainless steel inner door of the appliance and that the electrical system to which the dishwasher is connected is sized for the maximum current indicated on said rating plate.

Condensation-proof tape.

On some models, a transparent condensation-proof adhesive tape has been provided. It should be stuck onto the lower side of your wooden worktop to protect it from the formation of condensation. When not provided, this tape can be requested as a spare part from authorised retailers.

Power supply wire.

Check the power supply wire on a regular basis; if it is damaged, we recommend you have it replaced by an authorised technical Assistance service centre.

If the power socket to which the appliance is connected is not compatible with the plug, replace it with a suitable plug rather than using adapters or multiple plugs as these could cause overheating or burns.
Troubleshooting
If you have a problem, read this

Your dishwasher may not work or not function properly. In many cases, these are problems which can be solved without having to call for a technician. Before calling the service centre, always check the points below.

The dishwasher won't start
■ Is the water supply tap turned on?
■ Is the water supply tap connected to the hose properly?
■ Has the water in your home been cut off?
■ Is the pressure of the water supply sufficient?
■ Is the hose bent?
■ Is the filter on the water supply hose blocked?
■ Is the dishwasher door open?
The dishes are not clean.
■ Have you put the right amount of detergent into the dispenser?
■ Is the wash cycle suitable for the dishes you have placed inside the appliance?
■ Are the filter and microfilter clean?
■ Can the sprayer arms turn freely?
The dishwasher won't drain.
■ Is the drain hose bent?

Limescale deposits or a white film form on the dishes.
■ Is the lid on the salt container closed properly?
■ Is the rinse-aid dosage correct?

Error messages
Your dishwasher is equipped with a safety system which is able to detect any operating anomalies. These anomalies are reported by one or two wash cycle indicator lights “M” flashing rapidly. Take a note of which lights are flashing, turn the appliance off and call for technical assistance.

Tap off alarm
If you have forgotten to turn the water tap on, your appliance will remind you of this by sounding a few short beeps for a few minutes. Turn the tap on and your appliance will start up again after a few minutes. Were you to be absent when these beeps are sounded, the appliance will be blocked automatically and wash cycle 2 and 3 indicator lights (daily and soak) will flash rapidly. Turn the appliance off at the ON-OFF button, turn on the water tap and wait approximately 20 seconds before turning the appliance back on. Re-select a wash cycle as indicated in the "Selecting the wash cycle" paragraph and the appliance will start.

Clogged filter alarm
If the appliance is blocked and wash cycle 1 and 3 indicator lights (intensive and soak) flash rapidly, this means the filter is clogged by large particles of food residue. Turn the appliance off, clean the filter thoroughly and reposition it in its seat as illustrated on page 21. Then turn the appliance back on. Re-select a wash cycle as indicated in the "Selecting the wash cycle" paragraph and the appliance will start.

Water load solenoid valve malfunction alarm.
If indicator light 2 (Daily wash) flashes rapidly, TURN the dishwasher OFF AND BACK ON AGAIN after one minute. If the alarm persists, first turn off the water tap to avoid any flooding and then cut off the electricity supply and call for technical assistance.

You have checked everything, but the dishwasher still doesn't work and the problem persists?
Call an authorised service centre near you and remember to mention:
• the type of malfunction
• the model mark (Mod…) and the serial number (S/N….) indicated on the rating plate located on the inner door, to one side.

Safety within your home

Your dishwasher was built in accordance with the strictest international safety regulations. They protect you and your family. Read the instructions and information contained in this manual: they will provide you with useful hints as to installation, use and maintenance safety. To avoid nasty surprises.

1. Dispose of the packaging material carefully (follow the instructions on how to divide your rubbish up provided by your local Council).
2. After removing the packaging, check to make sure your appliance is intact. If in doubt, contact a qualified professional.
3. Your dishwasher must only be used by adults and for washing household dishes, according to the instructions included in this manual. Do not touch the appliance with wet hands or feet or barefoot.
4. We discourage the use of extension leads and multiple plugs. If the electricity supply wire is not long enough, then have it replaced with one of the correct length and remember that it should be free of bends or dangerous kinks.
5. If the appliance is not operating properly or if maintenance operations are necessary, disconnect the dishwasher from the mains power supply ( unplugging it!).
6. Keep children away from the dishwasher when it is open and keep detergents out of their reach.
7. Your dishwasher is not to be installed outdoors, not even if the area is covered by a roof: it is extremely dangerous to leave it exposed to rain and thunderstorms.
8. Do not touch the heating element during or straight after a wash cycle.
9. Do not lean or sit on the door when it is open, as this could overturn the dishwasher.
10. If the appliance malfunctions, turn off the water inlet tap and disconnect the plug from the wall socket. Then try consulting the section entitled "If you have a problem, read this". If you cannot resolve the problem, then call the service centre.
11. Once taken out of use, appliances must be made inoperable: cut the power supply wire and damage the door lock.

I only want an authorised specialised technician with original Ariston guaranteed spare parts
Care and maintenance

Cleaning and special maintenance

The filter assembly
If you want consistent good results from your dishwasher, you need to clean the filter assembly. The food particles are removed from the wash water, allowing it to be recirculated during the cycle, filtered perfectly. For this reason, it is a good idea to remove the larger food particles trapped inside the semi-circular filter A and cup "C" after each wash; to remove the filter assembly, pull the cup handle upwards. All you need to do is rinse them under running water.

The entire filter assembly should be cleaned thoroughly once a month: semi-circular filter A + cup C + cylindrical filter B + microfilter D. To remove filter "B", turn it anti-clockwise. Use a small non-metallic brush for cleaning.

Reassemble the filter parts (as shown in the figure) and reinsert the whole assembly into the dishwasher. Position it into its housing and press downwards.

The dishwasher is not to be used without filters. Improper replacement of the filters may reduce the efficiency of the wash and even damage your dishwasher.

Cleaning the sprayer arms.
Food residue may become encrusted onto the sprayer arms and block the holes where water comes out. Check the sprayer arms regularly and clean them once in a while (letters F and "How is it made").

Cleaning the water inlet filter
Periodically clean the water inlet filter (see figure 2 under "Installation") located on the outlet of the water supply tap. After turning off the water tap, unscrew the end of the water supply hose, remove the filter and clean it carefully under running water. Then, return the filter to its place and tighten the water supply hose back into position.

Once in a while, once a month, spend a little time on the filter assembly and the sprayer arms.

Cleaning the sprayer arms.
Food residue may become encrusted onto the sprayer arms and block the holes where water comes out. Check the sprayer arms regularly and clean them once in a while (letters F and "How is it made").

Cleaning the Water Inlet Filter
Periodically clean the water inlet filter (see figure 2 under "Installation") located on the outlet of the water supply tap. After turning off the water tap, unscrew the end of the water supply hose, remove the filter and clean it carefully under running water. Then, return the filter to its place and tighten the water supply hose back into position.

Keep your dishwasher in shape
Respecting these few rules ensures you will always have a reliable work companion by your side.

After every wash.
When the wash cycle has ended, always remember to turn off the water supply tap and to leave the appliance door ajar. This way, moisture and bad odours will not be trapped inside.

Unplug the appliance.
Before carrying out any cleaning or maintenance on the dishwasher, always remove the plug from the electricity socket. Do not run risks.

No solvents! No abrasives!
To clean the exterior and rubber parts of your appliance, do not use solvents or abrasive cleaning products. Use a cloth dampened with lukewarm soapy water only. If there are any stains on the surface of the appliance interior, use a cloth dampened with water and a little white vinegar, or a cleaning product specifically made for dishwashers.

Going on holiday?
When you go away for an extended period of time, we recommend you do the following:
• run a cycle with the dishwasher empty
• turn off the water inlet tap.
• leave the appliance door ajar
This will help the seals last longer and prevent unpleasant odours from forming inside the appliance.

Moving the appliance.
Should the appliance have to be moved, try to keep it in a vertical position. If absolutely necessary, it can be positioned on its back.

The seals.
One of the factors that cause unpleasant odours to form inside the dishwasher is food that remains trapped in the seals. Periodic cleaning using a damp sponge will prevent this from occurring.

Your dishwasher is not a waste disintegrator!
Do not worry about removing every single bit of food residue from your dishes, but do get rid of bones, peel and rind and any other left-overs before placing them in the racks. Empty out all glasses and cups.

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Thank you for choosing an Ariston appliance. We are confident you have made a good choice and that your new appliance will give many years of excellent service.
And we're there when you need us.

Register your purchase now

This will confirm your entitlement to free spare parts for five years, and you could also be lucky enough to recover the cost of your purchase in our quarterly prize draw.
Simply complete and return the Registration Form supplied with the appliance documents, using the FREEPOST envelope supplied. Or call the Registration Hotline on 0870 010 4305.

Enjoy complete peace of mind. By registering now, you automatically qualify for a full year's guarantee on parts and labour PLUS free functional parts cover for a further 4 years, provided they are genuine Ariston spare parts fitted by an Ariston Service Engineer.

We're as close to you as your telephone

For direct access to Genuine Ariston Spare Parts and Accessories, call 0870 558 5850 and speak to our skilled staff who can help you to identify and purchase the item you require.

For a Rapid Response to a problem with your appliance, call 0870 607 0805. We're open from Monday to Saturday (8am - 5.30pm weekdays, 9am - 5pm Saturday). We have our own department of highly trained Ariston service staff. For most calls, our Service Engineer can fix the problem on the first visit.

Please have the following details to hand when you ring us:
The nature of the problem, the Model Number and the Serial Number.
These numbers can be found on the appliance and on the portion of the Registration Card which you retain.